



Supporting Quality with National Core Indicators (NCI)[®] Surveys

Improving quality insights since 2001

Qlarant has conducted over **30,000 NCI[®] In-Person Surveys** across multiple states, gathering feedback from individuals with intellectual and developmental disabilities (IDD), aging populations and their families.

WHY CHOOSE QLARANT



REAL-TIME DATA REPORTING

Enables faster decision-making and early problem detection



CMS-CERTIFIED QIO-LIKE ENTITY

States may qualify for a 75% federal match to offset costs



15+ YEAR PARTNERSHIP

With Human Services Research Institute



EXPERTISE IN DATA ANALYTICS & INSIGHTS

Rapid turnaround on survey analysis, dashboards, and reports



PROJECT IMPLEMENTATION

23 years of launching statewide quality management contracts



SURVEY EXECUTION

Over 60 trained surveyors, with rigorous reliability checks praised by ISO auditors

We believe every person should have the opportunity to share their feedback to help improve the quality of services in their state.

Let Qlarant help your state turn feedback into impact.

At Qlarant, we have highly trained experts to handle it ALL and get you usable results.

- Robust communication plan including:
 - Plain language communication
 - Communication mailings, emails, webinar presentations to community partners
- Sample methodology
- Direct data entry into HSRI's ODESA
- PowerBi for real time data visualization
- In-state surveyors

“The work Qlarant produces in our contract is always produced quickly and is high-quality.”

—State Contract Manager

NCI SURVEYS OFFERED:



NCI-IDD

- For collecting feedback from people with intellectual and developmental disabilities



NCI-FAMILY SURVEY

- For family members and/or legal guardians to complete
- Mail the survey or enter online
- Three survey types: Adult Family Survey (AFS), Family Guardian Survey (FGS) and Child Family Survey (CFS).



NCI-STATE OF THE WORKFORCE

- For collecting workforce data for community direct service professionals



NCI-AD (AGING AND DISABILITIES)

- Completed by older adults and people with disabilities using HCBS or OAA services
- Conducted most commonly by telephone but can be done either face-to-face or by video.

Qlarant Offers Four Types of Surveys



In Person



Video Conference



Mail-In



Online

Contact Qlarant today to learn more about partnering for NCI® Surveys

