

Get to Know the National Core Indicators® (NCI)—Intellectual and Developmental Disabilities Survey

Your Voice. Your Experience. Your Impact.

This year, the South Dakota—Department of Human Services - Division of Developmental Disabilities invites a random sample of 400 adults receiving services throughout the state to participate in the National Core Indicators®—Intellectual and Developmental Disabilities (NCI®—IDD) Survey. The NCI® Survey is used by 48 states to review services provided to people.

This survey asks people who receive services to share what they think about the help they get. Their answers tell us what is working well and what needs to improve. This information helps people who use these services have a voice in making services better across the state and the country.

DHS has partnered with Qlarant to conduct the NCI® surveys throughout the state to hear from you.

Why Participate in the Survey? **Your Opinion Matters!**



A chance to share how you feel about the services you receive and help improve them for everyone.

Your participation is completely voluntary and confidential (private).

Your participation does not change your current services.

NCI® Frequently Asked Questions

Question: Who administers the NCI® Surveys for the state of South Dakota?

Answer: The surveys are administered by a trained interviewer from Qlarant who is in partnership with South Dakota DHS.

Question: Who will be reaching out to me about the NCI® Survey?

Answer: A surveyor from Qlarant will collaborate with your providers, family members and support coordinators to get in touch with you and set up a preferred day and time to do the survey. You should expect a call anytime between September 1st and June 30th.

Question: What will the NCI® Survey ask me about?

Answer: The NCI® survey asks for your opinions about your quality of life and the services you receive (e.g. about your provider, living arrangement, direct care staff, choices of activities, employment, your health and safety).

Question: Where will the NCI® Survey take place?

Answer: The surveyor will collaborate with you, your providers and people who support you to determine a day, time and place that works best for you. The surveyor will do their best to accommodate your scheduled and location preferences!

Question: Can anyone refuse participation on my behalf?

Answer: Only you or a court appointed legal guardian can refuse participation on your behalf. Case managers and staff members in group or residential care facilities cannot refuse on your behalf if you wish to participate.

Qlarant®

Your Story. Your Experience. Your Impact.

About the NCI® Survey

Format of Survey: Face-to-face or remote video call—both methods are used throughout the state.

Time to Complete: About 45 minutes to 1 hour.

Devices You Can Use to Complete Remotely:

Computer, laptop, tablet, or smartphone.

Privacy: Your answers are private. No one will know how you answered the survey, including your providers.

Who Can Help You?

If you need help answering the survey, or if you cannot share your answers directly, a legal guardian, family member, or someone who knows you can help.

A special proxy section of the survey will be used and answered with your support.

You have the right to participate in the survey and to share your feedback with the state.



Want to Learn More?

Watch these short videos about the NCI® Survey to understand why it's important and how your feedback helps improve services.

Please share the videos with individuals who have been chosen to participate and their support team!

Video 1 <https://tinyurl.com/what-is-nci-idd>

Video 2 <https://tinyurl.com/about-nci-survey>

Visit the National Core Indicator® Website: <https://tinyurl.com/survey-reports>

Visit the Qlarant Website: <https://www.qlarant.com/nci>



Thank you for helping make services and supports better in South Dakota.

