



Supporting Quality with National Core Indicators (NCI)[®] Surveys

Delivering quality insights since 2001

Qlarant has conducted over **30,000 NCI[®] In-Person Surveys** across multiple states, gathering feedback from individuals with intellectual and developmental disabilities (IDD), aging populations and their families.

THE QLARANT DIFFERENCE



QIO-LIKE ENTITY

To support state match under CFR 42 433.15 (b)(6)



15+ YEAR PARTNERSHIP WITH HSRI
(Human Services Research Institute)
for NCI survey use



DATA ANALYSIS AND VISUALIZATION
Rapid turnaround on survey analysis,
dashboards, and reports



ISO 9001 CERTIFIED
Accredited through International
Standardization Organization for
quality performance



SURVEY EXECUTION

Over 60 trained
surveyors, with
rigorous reliability
checks praised
by ISO auditors

*We believe every person should have the opportunity to share their
feedback to help improve the quality of services in their state.*

Let Qlarant help your state turn feedback into impact.

At Qlarant, we have highly trained experts to handle it ALL and get you usable results.

- Robust communication plan including:
 - Plain language communication
 - Communication mailings, emails, webinar presentations to community partners
- Sample methodology
- Direct data entry into HSRI's ODESA
- PowerBi for real time data visualization
- In-state surveyors

“The work Qlarant produces in our contract is always produced quickly and is high-quality.”

—State Contract Manager

NCI SURVEYS OFFERED:



NCI-IDD

- For collecting feedback from people with intellectual and developmental disabilities



NCI-FAMILY SURVEY

- For family members and/or legal guardians to complete
- Mail the survey or enter online
- Three survey types: Adult Family Survey (AFS), Family Guardian Survey (FGS) and Child Family Survey (CFS).



NCI-STATE OF THE WORKFORCE

- For collecting workforce data for community direct service professionals



NCI-AD (AGING AND DISABILITIES)

- Completed by older adults and people with disabilities using HCBS or OAA services
- Conducted most commonly by telephone but can be done either face-to-face or by video.

Qlarant Offers Four Types of Surveys



In Person



Video Conference



Mail-In



Online

Contact Qlarant today to learn more about partnering for NCI® Surveys

