

Get to Know the National Core Indicators® (NCI)—Intellectual and Developmental Disabilities Survey

Your Voice. Your Experience. Your Impact.

Each year, the Louisiana Office for Citizens with Developmental Disabilities (OCDD) invites a randomized sample of 450 adults receiving services throughout the state to take the National Core Indicators®—Intellectual and Developmental Disabilities (NCI®–IDD) Survey. The NCI® Survey is used by 48 states to assess the outcomes of services provided to individuals.

The survey collects information from the person receiving services about the quality of services and supports being provided from their perspective. Data collected from the survey helps to ensure people with lived experience can participate in helping shape the quality of service delivery systems at state and federal levels.

OCDD has partnered with Qlarant to conduct the NCI® surveys throughout the state and help us learn more about how individuals with developmental disabilities feel about the services they receive.

Why Participate in the Survey?

Your Opinion Matters!



This is your chance to share how you feel about the services you receive and help improve them for everyone.

Your participation is completely voluntary and confidential.

Your participation will not affect the services you receive.

NCI® Frequently Asked Questions

Q: Who administers the NCI® Surveys for the state of Louisiana?

A: The surveys are administered by a trained interviewer from Qlarant who is in partnership with OCDD.

Q: Who will be reaching out to me about the NCI® Survey?

A: A surveyor from Qlarant will collaborate with your providers, family members and support coordinators to get in touch with you and set up a preferred day and time to do the survey. You should expect a call anytime between October 1st and June 30th.

Q: What will the NCI® Survey ask me about?

A: The NCI® survey asks for your opinions about your quality of life and the services you receive (e.g. about your provider, living arrangement, direct care staff, choices of activities, employment, your health and safety).

Q: Where will the NCI® Survey take place?

A: The surveyor will collaborate with you, your providers and people who support you to determine a day, time and place that works best for you. The surveyor will do their best to accommodate your scheduled and location preferences!

Q: Can anyone refuse participation on my behalf?

A: Only you or a court appointed legal guardian can refuse participation on your behalf. Case managers and staff members in group or residential care facilities cannot refuse on your behalf if you wish to participate.

Qlarant®

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About the NCI® Survey

Format of Survey: Face to Face or Remote Video Call
—both methods are used throughout the state.

Time to Complete: Around 45 minutes to 1 hour.

Devices You Can Use to complete Remotely:

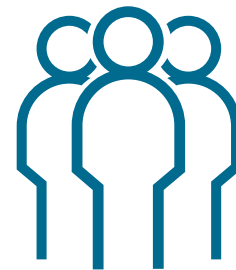
Computer, laptop, tablet, or smartphone.

Privacy: Your answers are kept completely confidential.

Your providers will not know how you answered the survey.

Who can Help You?

If you would like support to answer the survey questions or if you are unable to communicate your answers to the surveyor, a legal guardian, family member, or someone who knows you best can help answer the survey questions with your support using a proxy version of the survey.



It is your right to participate in the survey and to share your feedback with the state regardless of your communication style.

Want to Learn More?

Watch these short videos about the NCI® Survey to understand why it's important and how your feedback helps improve services.

Please share the videos with individuals who have been chosen to participate and their support team!

Video 1 <https://tinyurl.com/what-is-nci-idd>

Video 2 <https://tinyurl.com/about-nci-survey>

Visit the National Core Indicator® Website: <https://tinyurl.com/survey-reports>

Visit the Qlarant Website: <https://www.qlarant.com/nci>



Thank you for considering this opportunity to help improve services and supports in Louisiana

