



## Your Trusted Partner for National Core Indicators (NCI)<sup>®</sup> Surveys

*Delivering quality insights since 2001*

Qlarant has conducted over **30,000 NCI<sup>®</sup> In-Person Surveys** across five states, gathering feedback from individuals with intellectual and developmental disabilities (IDD), aging populations and their families.

### WHY CHOOSE QLARANT



#### CMS-CERTIFIED QIO-LIKE ENTITY

States may qualify for a 75% federal match to offset costs



#### 15+ YEAR PARTNERSHIP

with Human Services Research Institute



#### EXPERTISE IN ANALYTICS

Rapid turnaround on survey analysis, dashboards, and reports



#### PROJECT IMPLEMENTATION

23 years of launching statewide quality management contracts



#### SURVEY EXECUTION

Over 60 trained surveyors, with rigorous reliability checks praised by ISO auditors

*We believe every person should have the opportunity to share their feedback and improve the quality of services in their state.*

*Let Qlarant help your state turn data into impact.*

National Core Indicators® (NCI) Surveys are in-person, mailed, and online surveys used by states to improve services and practices for people with intellectual and developmental disabilities (NCI®-IDD) and the aging and disabled (NCI®-AD) communities.

### WHY IT IS IMPORTANT TO PARTICIPATE

NCI® surveys collect information about the quality of services and supports provided from their perspective. These surveys ensure people with lived experience can participate in helping shape the quality of service delivery systems at state and federal levels.

*“The work Qlarant produces in our contract is always produced quickly and is high-quality.”*

—State Contract Manager

## TYPES OF SURVEYS QLARANT PERFORMS



### IN-PERSON SURVEY

- For adults with intellectual and developmental disabilities (IDD) and their family members.
- Face-to-face or video conference.



### FAMILY SURVEY

- For family members and/or legal guardians to complete.
- Mail the survey or enter online
- Three survey types: Adult Family Survey (AFS), Family Guardian Survey (FGS) and Child Family Survey (CFS).



### STATE OF THE WORKFORCE SURVEY

- For provider agencies who render either services for IDD or aging and disability populations.
- Online survey collects comprehensive data to examine workforce challenges, identify areas for further investigation, and benchmark workforce data.
- Completed by provider agencies who report on wages, benefits, and turnover of the direct care professional workforce.



### AGING AND DISABILITIES SURVEY

- Completed by aging or disability populations.
- Conducted most commonly by telephone but can be done either face-to-face or by video.

**Contact us today to learn more about partnering for NCI® Surveys**