



**See risks. Solve problems. Seize opportunities.**

QUALITY IMPROVEMENT ■ FRAUD, WASTE & ABUSE ■ DATA SCIENCE & TECHNOLOGY SOLUTIONS

**Qlarant** 





**Innovative Solutions for Complex Real-World Problems**

**Define and Improve Quality.  
Detect Unforeseen Risks.  
Find Clarity in a Sea of Data.**

**Qlarant** 

**Qlarant delivers leading edge solutions** to help some of the nation's most important programs uncover risks, seize opportunities and optimize performance.

Our clients count on us to improve the quality of their programs from every angle. Our work in fraud, waste and abuse saves millions of dollars, and our powerful technology solutions tame massive amounts of data for better decision making.

We deliver proven results and significant value to help our clients deliver superior programs to their customers, members, beneficiaries, patients, special populations and communities.

**Qlarant solutions are at work across these markets:**



HEALTH CARE



HUMAN SERVICES



GOVERNMENT



INSURANCE &  
FINANCIAL SERVICES





Quality. Clarity. Opportunity.

## Quality Improvement Solutions

Beyond every quality improvement process lies someone's better quality of life.

Qlarant began as one of the first Quality Improvement Organizations for the Centers for Medicare & Medicaid Services. Today, we're a trusted name in Quality Improvement, working with federal, state and commercial entities whose programs reach every corner of the nation.

We have unrivaled expertise in reviewing programs and interviewing participants—conducting complex assessments of hundreds of programs and providers. We can also provide technical assistance and provide training to elevate your quality improvement/assurance programs.

Our nationally known experts and best practices have transformed quality programs for millions of people.

Take decisive action, create a positive impact and sustain the gains in quality with Qlarant solutions.



We earn superior client satisfaction ratings averaging 98.5%.

**Qlarant**

### Managed Care

Access decades of experience in assessing and improving Managed Care Organization performance.

### Utilization Management

We uncover risks and ensure that services are delivered and authorized, saving substantial money for clients and taxpayers.

### Health Disparities

Benefit from our experience in partnering with federal, public and private entities to close the gaps in health equity.

### Disability Solutions

Get national expertise and local support for programs for individuals with intellectual or developmental disabilities.

### Aging Solutions

Uncover vulnerabilities and identify opportunities for older adult populations with in-person observation and data collection.

### Quality and Patient Safety

Tap into our history of excellence in making care safer. We're a member of the Atlantic Quality Improvement Network and the CMS Partnership for Patients, National Content Developer.

### Training and Education

Resolve risks and jumpstart your quality improvement initiatives with customized training to address knowledge gaps.

### Data Analytics and Reporting

Drive your quality improvement initiatives with cutting-edge analytics provided by our data scientists and technologists.





## Fraud, Waste & Abuse Solutions

We investigate every possible angle to identify and resolve your risks.

The most dangerous risks are the ones you can't see. That's where Qlarant comes in. We are a leader in identifying and attacking fraud, waste and abuse (FWA). Our team is unmatched in experience, investigation and predictive modeling—staying ahead of the industry and bad actors.

You can rely on our national subject matter experts, investigators and data analysts with real-world experience. We go where needed, putting boots on the ground, and digging deeper to find fraudulent activity.

Qlarant experts are also trusted partners in court—developing high-quality fraud case referrals and providing expert testimony.

Detect, prevent and take action against FWA with Qlarant solutions, powerful protectors against unseen risk.



We've identified more than \$2 billion in fraud, waste and abuse for our clients.

**Qlarant**

### **Predictive Modeling and Analytics**

Our proven algorithms and data analytics sift through billions of records, assessing risk and detecting aberrant trends.

### **Investigations**

We perform criminal, civil and internal investigations, using predictive technology and “jump teams” to find offenders quickly.

### **Audits**

We provide expert on-site and desk audits for risk assessment, compliance, contract, financial, fraud and program performance.

### **Record and Claims Reviews**

We analyze records for billing, compliance and quality of care issues to detect potential fraud and overpayment.

### **Compliance and Due Diligence**

Our experts investigate adherence to industry regulation, safeguarding your organization's integrity and reputation.

### **Enrollment Monitoring and Analysis**

Are services legitimately being delivered? We monitor and analyze enrollment databases, make on-site visits and more.

### **Call Center Management**

We have full-service, bilingual call center capabilities for tracking, trending and investigating FWA issues.

### **Communication and Training**

Custom training is available on investigations, audits, data analytics, appeals strategy, medical review, data science and more.

### **Hearings and Appeals**

Our experts develop fraud case referrals, provide testimony, document work products and effectively support appeals.





Analyze. Visualize. Optimize.

## Data Science & Technology Solutions

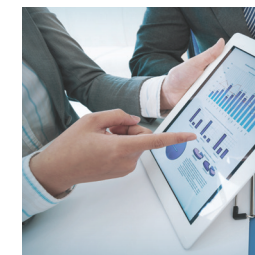
Get unmatched insight, analytics, and predictive modeling to see the way forward.

Put the power of Qlarant's experts and innovative technology solutions to work. Our scientists and data analysts have proven success in algorithm development, data mining and analysis, and predictive modeling to inform better decision making.

We have delivered analysis and actionable insights for clients including federal agencies, state governments, health plan sponsors, professional associations and more. The Qlarant difference is a powerful combination of people plus technology:

- Our data scientists help you rapidly analyze complex and massive data files to identify and predict opportunities for action.
- Subject matter experts analyze data with a critical eye to inform development of robust customized algorithms.
- Flexible technology solutions work with your enterprise data systems and are easy for everyone on your team to use.

Discover why our clients trust Qlarant for innovative solutions that return superior results.



Our predictive modeling tools have a 90% accuracy rate.

**Qlarant**

### Predictive Modeling and Data Analytics

PLATO, our predictive modeling solution, is a powerful self-learning analytics program — helping clients nationwide identify risks and take decisive action to optimize performance.

### Risk Identification

Identify risks before they become problems. The RIViR suite is a powerful, highly reliable resource that allows you to access libraries of risk factors and analyze data for fraud, waste and abuse.

### Risk Visualization

See the risks, not just the data. Maps, charts, and graphics allow your teams to review the most important information quickly and clearly, for meaningful interpretation and action.

### Risk Resolution

Put intelligent tools to work to resolve your risks. Easy-to-use web and mobile applications can identify courses of action, guide workflows and prioritize tasks for efficiency.





Improving Lives  
Every Day

Qlarant.com

## Qlarant Foundation

True to our mission to give back and improve lives in the communities we serve.

Our organization was founded more than 45 years ago to improve health care and human services for all. Qlarant Foundation exists to reinvest in people and resources to better support our clients' missions as an extension of our core principles. Because we are committed to improving health, the Foundation provides charitable grants to organizations seeking to improve health equity, awarding grants up to \$50,000 per organization annually.

Qlarant Foundation has awarded \$4.5 million in grants to more than 65 organizations.

Best people. Best solutions. Best results.™

The Qlarant team is dedicated to optimizing the quality, integrity and performance of some of the nation's most important programs. Every day, our work helps to improve the lives of millions of people.

Qlarant's expertise reaches deep and wide—from providing strategic counsel in boardrooms across America, to implementing programs on the ground in more than 27 states and the District of Columbia.

Today, the Qlarant team has more than 500 highly-skilled associates including analysts, clinicians, investigators, data scientists, biostatisticians, engineers and policy specialists.

Our people are nationally recognized thought leaders and skilled professionals with deep industry expertise. These professionals include PhDs, Six Sigmas, PMPs, CPCs, MDs, CFEs, AHFIs, Advanced Degree RNs, Pharmacists, Professionals in Patient Safety (CPPS) and Professionals in quality improvement (CPHQ) who lead multi-disciplinary teams that shape and implement programs through a combination of best practices and fresh innovation.



QLARANT, INC.  
AND ITS SUBSIDIARIES  
QLARANT INTEGRITY SOLUTIONS  
QLARANT QUALITY SOLUTIONS  
Easton, Maryland  
QSR-1165 for the ISO 9001:2015  
Quality Management System Standards



**CMMIDEV/3**  
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THE BALTIMORE SUN  
MEDIA GROUP

Qlarant



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Quality Improvement solutions are provided by Qlarant Quality Solutions, Inc., formerly Delmarva Foundation for Medical Care, Inc. Fraud, Waste & Abuse solutions are provided by Qlarant Integrity Solutions, LLC, formerly Health Integrity, LLC. Data Science & Technology solutions may be provided by Qlarant Quality Solutions, Inc., formerly Delmarva Foundation for Medical Care, Inc. Qlarant Integrity Solutions, LLC, formerly Health Integrity, LLC, and/or Qlarant Commercial Solutions, Inc., formerly Health Watch, Inc.